

## **Link Credit Union Ltd**

Tel: 042-9675000

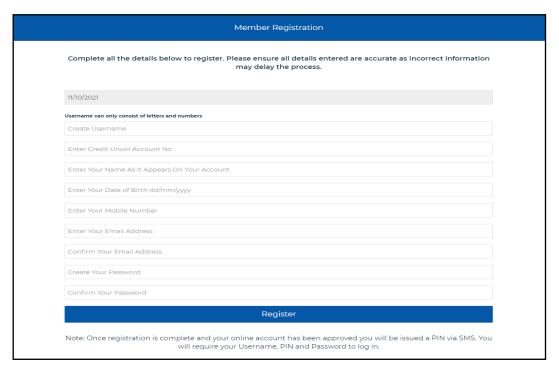
Email: info@linkcu.ie

Website: www.linkcu.ie

## **Mobile & Online Banking Registration Guide**

## REGISTERING FOR THE FIRST TIME

1) Go to website https://linkcu.ie/ or download the Link Credit Union app from the Link Credit Union - Apps on Google Play or App Store Link Credit Union on the App Store (apple.com)



- 2) Click on the register button and complete the member registration form as shown below.
- 4) You create your username and password when you register. They can only consist of letters and numbers, and must be 8 characters in length.
- 5) You must provide your mobile number as this is required to receive your PIN number and One Time passwords.
- 6) If your identification documents are not up to date, you can email copies of these to info@linkcu.ie If you are changing your address, you will need to post in an original document which we will return to you.

- 7) Once registration is complete and your online account has been approved you will be issued a PIN via text message.
- 8) You only need to use your PIN the first time you login. Thereafter in compliance with PSD2 regulations a One Time Password will be issued to you or you can use facial recognition or Touch ID to access your data securely.
- 9) If you are using a mobile device to access our Online please download the Link Credit Union App.

## WHAT CAN I DO WITH ONLINE BANKING?

- Check account balances and transactions
- Print/View Full Online Statements
- Apply for Loans Online
- Calculate loan repayments
- Set Up Standing Orders
- Pay Bills
- Transfer Funds Internally
- Update your personal information
- Secure sign-in Three tiered login for additional levels of access and security
- Secure Messaging all account specific member communication is sent through a secure channel in Online Banking and App.

