Mobile & Online Banking Registration Guide

REGISTERING FOR THE FIRST TIME

1)   Go to website https://linkcu.ie/ or download the Link Credit Union app from the Link Credit Union - Apps on Google Play or App Store Link Credit Union on the App Store (apple.com)

Member Registration

Complete all the details below to register. Please ensure all details entered are accurate as incorrect information may delay the process.

11/10/2021

Username can only consist of letters and numbers

Create Username

Enter Credit Union Account No

Enter Your Name As It Appears On Your Account

Enter Your Date of Birth dd/mm/yyyy

Enter Your Mobile Number

Enter Your Email Address

Confirm Your Email Address

Create Your Password

Confirm Your Password

Register

Note: Once registration is complete and your online account has been approved you will be issued a PIN via SMS. You will require your Username, PIN and Password to log in.

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2)   Click on the register button and complete the member registration form as shown below.

4)   You create your username and password when you register. They can only consist of letters and numbers, and must be 8 characters in length.

5)   You must provide your mobile number as this is required to receive your PIN number and One Time passwords.

6)   If your identification documents are not up to date, you can email copies of these to info@linkcu.ie If you are changing your address, you will need to post in an original document which we will return to you.

7)   Once registration is complete and your online account has been approved you will be issued a PIN via text message.

8)   You only need to use your PIN the first time you login. Thereafter in compliance with PSD2 regulations a One Time Password will be issued to you or you can use facial recognition or Touch ID to access your data securely.

9)   If you are using a mobile device to access our Online please download the Link Credit Union App.

WHAT CAN I DO WITH ONLINE BANKING?

- Check account balances and transactions
- Print/View Full Online Statements
- Apply for Loans Online
- Calculate loan repayments
- Set Up Standing Orders
- Pay Bills
- Transfer Funds Internally
- Update your personal information
- Secure sign-in – Three tiered login for additional levels of access and security
- Secure Messaging – all account specific member communication is sent through a secure channel in Online Banking and App.